

## 2010 SMUG Conference Agenda – Michigan State University FCU

Afternoon	Tuesday, April 13th		
12:00 – 1:00	Registration		
1:00-1:05	Welcome, housekeeping, and introductions.		
1:00 – 1:30	Opening Remarks by <i>Patrick McPharlin, CEO, MSUFCU</i>		
1:30 – 2:30	Symitar Update by <i>Ted Bilke, Symitar</i>		
2:30 – 3:00	Symitar Technology Roadmap by <i>Mark Cauley, Symitar</i>		
3:00 – 4:00	Vendor Fair—Snacks— <i>MSUFCU Tour Our New Headquarters</i>		
4:00 – 5:00	Symitar Quest Demonstration and Your Questions Answered		
6:00 – 8:00	Dodge Ball at Soccer Zone		
8:00 –	Networking at Trippers – Sponsored by DataMail Services & Member Driven Technologies		
Morning	Wednesday, April 14th		
8:30 – 9:00	Registration and Continental Breakfast		
9:00 – 10:00	Meet and Greet—What Projects Are Going On at Your CU—Q&A		
	Track 1 – Room #168	Track 2 –Room #169	Track 3 – Room #329 on 3 <sup>rd</sup> floor
10:00 – 10:45	Virtualization, Blade Servers, and Episys <i>Brad Pietrzak, Symitar</i>	Mergers <i>James Burke-Frazier, WRG</i>	A Regulation E Solution <i>PSCU Total Member Care</i>
10:45 – 11:30	DIY DR—Do It Yourself Disaster Recovery by Leveraging SAN and Virtual Server Technology <i>rk Borden, Heritage CU</i>	Go Green—Identify Savings, Efficiencies, & Reduce Waste <i>Tiffany L. Ford, VP of Finance, MSUFCU</i>	Solving Business Problems Through Collaboration—How We Can Accomplish More by Leveraging Technology to Work Together <i>Passageways</i>
11:30 – 1:00	Vendor Fair—Lunch		
Afternoon	Track 1 – Room #168	Track 2 –Room #169	Track 3 – Room #329 on 3 <sup>rd</sup> floor
1:00 – 1:45	IT Policies and Procedure Study Hall (Bring yours to share!) <i>James Burke-Frazier, WRG</i>	What We've Done to the Episys Collections Package <i>John Leposki, UMCU</i>	Statements, Notices, Letters—Member Communication on a Budget <i>Xpress Data</i>
1:45 – 2:15	Symitar Back Room Stuff <i>Jacob Clouse, WRG</i>	Remote Deposit Capture—One CU's experience <i>Stacey Darr, Interra CU</i>	Direct Deposit Advance <i>Tim Logan, Trust Data Solutions</i>
2:15 – 3:00	IT Staffing Roundtable <i>James Burke-Frazier, WRG</i>	Next Generation Home banking <i>Denny Howell, Michigan 1<sup>st</sup> CU</i>	Mobile Banking <i>Chris Doner, Access Softek</i>
3:00 – 3:45	Vendor Fair—Snacks		
3:45 – 4:15	Why Do I Need Episys Vaulting? <i>Brad Pietrzak, Symitar</i>	Symitar's Interim & Permanent Reg E Changes—Are you confused? <i>Robin Whitlock, Symitar</i>	The Future of Online Banking—Today <i>Jwaala</i>
4:15 – 5:00	Getting the Most from the Symitar Client Portal & KIA <i>Donna Gannon, Symitar</i>	Reg Changes and Options <i>CUTEK</i>	Focusing on Online Channel Success <i>ORCC</i>
5:00	<i>MSUFCU Tour Our New Headquarters</i>		
7:00 – 10:00	Networking at Hall of Fame Bar and Grill – Sponsored by CUTEK, Trace Security, & SMA		
Morning	Thursday, April 15th – Conference Continues		
9:00-11:30	Security Training by <i>Jim Stickley, Trace Security</i>		
11:30 – 1:00	Lunch		
1:00 – 3:00 Room #169	Intermediate Repgen Training by <i>CUTEK</i> "Already know the basics? This intermediate repgen class will help you over the hump and give you the tools to write more useful reports, write custom FM, and On-Demand repgens. Bring some real world examples of repgens your credit union is asking of you, and we will customize the class to those topics."		